

Appendix 1

BCF THEMATIC MONITORING AND EVALUATION TEMPLATE Q3 2018/19 Key Performance Indicators

	Theme 4 – Prevention - I can access resources in the community that help me and my carers		
Lead	Indicator	Target	Current QTR
HM	People accessing voluntary community services (VCS)		2043
HM	Number of new befriending relationships in VCS		90
HM	Active befriending relationships in VCS		515
HM	New carers identified by VCS		225
HM	Carers accessing information/advice provided by VCS		271
HM	People with PD/LD accessing activities (or attendances)		267

Achievements/outcomes

- High number of active befriending relationships, most notable for older people
- Significant number of new carers identified, and information and advice provided
- Increase in the number of interventions for disabled people

Challenges/risks

- Stability of VSC market which Hubs are in development, proposing to extend grant funding arrangements

Next steps/planned developments

- Test and learn between ASC and SAIL (Age UK) to test principles of co-location
- Technology developments trialled

Service user feedback

“she enjoyed your visits and became very fond of you. I cannot thank you enough for your help and attention not only towards my mum but also for allowing me some time off.” **Blackfriars Settlement**

“Many thanks to the Yalding Centre for welcoming our parents and to AgeUk for running a vital service for the elderly people across the country.”

Age UK

“Thanks very much. She looks really happy. She loves mess. What good news about the funding. Good to know they appreciate a good thing when they have it.”

Lambeth and Southwark Mencap